

UITP SUMMIT DUBAI, 21 - 23 APRIL 2026

Registrations Terms and Conditions

1. AGREEMENT & REGISTRATION PROCEDURE

This agreement is between International Association of Public Transport ("UITP"), a Belgian incorporated company under the number 0544.198.506, with registered seat at rue Sainte Marie 6, 1080 Brussels, and you, ("Event Participant") regarding the participation in an event organized by the UITP ("Event").

By "you" or "your" we mean the Event Participant.

By completing and submitting the registration form, the Event Participant expressly and unconditionally agrees to be bound by the present terms and conditions ("Terms and Conditions").

More information about the Event can be found on the following page:
www.uitpsummit.org.

2. PRICE & PAYMENT

Registration fees may vary according to the time at which UITP receives the payment of the Event Participant. The event page uitpsummit.org/dubai2026/register/ contains information on the applicable price for registrations in each period. If the payment is received after the deadline for the selected period, the registration fee for the following period will be applicable and the difference will be invoiced to the Event Participant.

Only members of UITP are entitled to member pricing for the participation to the Event. UITP will in any case verify your membership status to ensure the correct registration fee is charged. To retain member pricing, membership fees must be paid in full at the

time of registration. In absence thereof, you will be required to pay a balance prior to obtaining your badge for entering the Event.

2.1. PAYMENT METHODS

- **Credit Card:** Payment should preferably be processed online by credit card (MasterCard, Visa or American Express) during the online registration procedure. Credit card charges are borne by the Event Participant. Following an administrative check, an invoice will be issued and sent to the Event Participant within 7 working days, except for Explore passes, for which only a payment receipt will be provided.
- **Wire Transfer:** Available exclusively for Expertise and Exchange passes and valid until 30 days before the event date. Participants will receive an invitation to pay upon completion of registration. The final invoice will be issued once the transfer is received. For registrations made less than two (2) weeks before the event, proof of payment must be sent to registration_summit@uitp.org. Bank charges are borne by the participant

Event participants are responsible for verifying the details of the confirmation email and invoice. Any discrepancies must be reported to UITP within 24 hours via email to registration_summit@uitp.org.

Registrations will only be considered confirmed once full payment has been received.

Entrance to the event is assured only upon receipt of registration fees. The organizer reserves the right to refuse admission to registered participants whose payment is not settled.

3. VAT

The VAT (5%) will be applied to all registration rates. The announced price for Explore tickets is the only one that includes the 5% VAT. Please consult the following page for more information <https://uitpsummit.org/register-now>. If you would still require further information, please contact the UITP by sending an email to the following address: registration_summit@uitp.org.

4. SUBSTITUTION OF PARTICIPANT

If the Event Participant cannot attend the Event, we accept a substitute colleague at any time. Requests for substitutions can only be made by e-mail to registration_summit@uitp.org. The communication must indicate the name and

contact details of the cancelled participant and the substitute. The substitute must be from the same organisation or enterprise. The first substitution is free of charge.

By requesting the substitution, the new Event Participant accepts to be bound by the Terms and Conditions, including the payment of the registration fee and any additional costs.

In the case that an Event Participant is substituted more than once, an administrative charge of € 150 will be applied.

Please note that sharing of ticket passes is not permitted. Summit passes are nominative and for individual use only. Each attendee must purchase their own ticket to access the event.

5. TICKET UPGRADES & DOWNGRADES POLICY

Ticket upgrades may be requested at any time, subject to payment of the applicable price difference.

Ticket downgrades may be requested only once and are permitted only until **24 February 2026**; after this date, no downgrade requests will be accepted and the ticket type selected at purchase shall remain binding.

6. CANCELLATION POLICY

6.1. EVENT PARTICIPANT

Notification of cancellation must be made in writing and sent by email to registration.summit@uitp.org. The communication must indicate the cancelled participant. Full or partial refunding of the registration fee will be granted if the notification of cancellation reaches UITP Events Department by the respective deadline as outlined below:

Cancellations notified until 8 weeks prior to the event (24/02/2026)	100% refund minus an administrative fee of 150€. If the registration fee has not yet been paid, the amount for the administrative fee remains due.
Cancellations made after the above mentioned deadline	No refund. If the registration fee has not yet been paid, the total invoiced amount remains due.

No shows	No refund. If the registration fee has not yet been paid, the total invoiced amount remains due.
Early termination of attendance	No refund.
Visa rejection	Should you not be granted entry to UAE, the registration fee will be reimbursed (minus a € 150 handling fee) if and only if you provide the Registration Team with an official document from the UAE Embassy or Consulate rejecting the visa and proving that the application was made at least eight weeks before the event.

Any bank charges or costs applied to a refund will be borne by the Event Participant. All refunds will be processed after the Event.

6.2. FORCE MAJEURE AND CANCELLATION BY UITP

UITP shall not be deemed in breach of these Terms, nor otherwise liable for any delay or failure in performance, to the extent that such delay or failure is caused by circumstances beyond its reasonable control, including but not limited to acts of God, flood, fire, epidemic, war, terrorism, governmental actions, or unavailability of the event venue ("Force Majeure").

In the event of Force Majeure, UITP may, at its discretion:

1. Postpone or reschedule the Event; or
2. Cancel the Event in full or in part.

If the Event is cancelled due to Force Majeure, UITP shall not be liable for any damages, costs, or losses incurred by the participant, and no refund of registration fees shall be due. However, UITP may, at its sole discretion, issue a **voucher or credit note** redeemable for another UITP event within 14 months.

This clause applies notwithstanding any other provision of these Terms.

7. TRAVEL ARRANGEMENTS & RELATED COSTS

It is the sole responsibility of the Event Participant to fulfil all the necessary administrative requirements and formalities in order to be able to attend the Event, including any visa requirements. All costs incurred as part of these requirements and formalities, are the sole responsibility of the Event Participant.

Application for a visa must be made at least eight (8) weeks prior to the Event. The Event Participant is permitted to share the registration details with the competent authorities upon request of these authorities. However, UITP will not directly contact the competent authorities on behalf of or upon request of the Event Participant.

Upon request, UITP is able to send an invitation letter to the Event Participant. To receive such an invitation letter, the Event Participant must first register and pay the registration fee in full. Upon receipt of the payment, the Event Participant can contact the UITP Team to ask for the invitation letter via email to the following address: registration_summit@uitp.org. Any costs incurred by the UITP to send the Invitation letter must be compensated by the Event Participant.

Should the participant not be granted their visa, the registration fee will be reimbursed (minus an administrative fee of 150€) if and only if they provide UITP Team (to registration_summit@uitp.org) with a copy of the official document from the competent authority rejecting the visa and proof that the application was made at least eight (8) weeks prior to the event.

Registration fees do not include any flights or accommodation.

The registration fees also do not include any insurance of the Event Participant against accidents, sickness, cancellation, theft, property damage or loss occurred while travelling to the event, during the event or as a result of it. The Event Participant is advised to arrange adequate personal insurance since the UITP cannot be held responsible.

Participants are strongly encouraged to obtain comprehensive travel insurance, which includes coverage for event cancellations, delays, health emergencies, and other unforeseen circumstances. UITP cannot be held liable for any such occurrences.

8. LIABILITY

UITP shall not be liable for any indirect, consequential, or economic damages, including but not limited to loss of profit, business interruption, or data loss, even if UITP has been advised of the possibility of such damages.

UITP shall not be responsible for any actions, errors, or omissions by third-party providers, including accommodation, transport, catering, or external service suppliers.

UITP's total cumulative liability arising from or related to the Event shall, in all cases, be limited to the total registration fee actually paid by the participant.

The Event Participant shall indemnify, defend, and hold UITP harmless from any claims, liabilities, losses, or expenses arising from the participant's own acts, omissions, or breach of these Terms.

Nothing in these Terms excludes or limits UITP's liability for wilful misconduct or fraud where such limitation would be unlawful.

9. AMENDMENTS

UITP reserves the right to make amendments to the programme or any related activities to the Event at its discretion. UITP reserves the right to modify or complete at any time the provisions of the present Terms & Conditions and will inform the Event Participant about such modifications.

10. PERSONAL DATA

By registering for the Event, the participant acknowledges that UITP will process personal data for the purposes of event registration, management, communication, invoicing, and follow-up, based on the **legal basis of contract performance** under Article 6(1)(b) GDPR.

UITP may also process contact information for post-event communications and marketing based on legitimate interest, unless the participant objects. Participants have the right to access, rectify, erase, restrict, or object to processing of their data, and to lodge a complaint with a supervisory authority.

Any requests regarding data protection should be addressed to: **legal@uitp.org**.

More details on how UITP processes personal data are available in the UITP Privacy Policy:

<http://www.uitp.org/privacy-policy>.

11. PHOTOGRAPHY

Commercial visual recordings of any kind, in particular photography and film/video recordings, can only be made in the event area by persons authorised to do so by UITP who are in possession of a valid permit issued by UITP.

UITP and (with the consent of UITP) the press and television are entitled to have photographs, drawings and film or video recordings made of the event and to use these for promotional purposes or press publications free of charge.

12. JURISDICTION & APPLICABLE LAW

The Event and the Terms and Conditions are governed by and construed under Belgian law. Any dispute arising out of or in connection with the Event or the Terms and Conditions, including any question regarding its existence, validity, interpretation or termination, shall be exclusively referred to the Courts and Tribunals of the Brussels' district.

The Event Participant shall, in case of discussion about the application or interpretation of the Terms and Conditions, first seek an amicable solution with the UITP before starting legal proceedings.

If any of the provisions of the Terms and Conditions must be regarded as void or invalid, the remaining provisions of the Terms and Conditions retain their full legal force.

12.1. ENTIRE AGREEMENT AND SEVERABILITY

These Terms constitute the entire agreement between UITP and the participant concerning the Event and supersede all prior communications or understandings.

If any provision of these Terms is found invalid or unenforceable, the remaining provisions shall remain in full force and effect.