



TRAINING SEMINAR EUROPEAN DOCUMENTATION CENTRES 22-23 | 11 | 2018 • BRUSSELS

PROGRAMME THURSDAY, 22 NOVEMBER 2018

VENUE: HOTEL NH BRUSSELS BLOOM, RUE ROYALE 250, 1210 BRUSSELS

| 08:15 > 09:00 | Registration |
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| 09:00 → 09:15 | Presentation of the programme |
| | John MacDonald and Sheona Dorson-King, Moderators |
| 09:15 → 09:30 | Welcome |
| | Sixtine Bouygues, Deputy Director-General, Directorate-General for Communication, European Commission |
| 09:30 → 10:15 | European elections, what is being planned? |
| | Sarah Sheil, Head of the Structural Policies Unit in the European Parliamentary Research Service (EPRS) |
| | <i>Philipp Schulmeister</i> , Head of Unit, Public Monitoring Unit, Directorate-General for Communication, European Parliament |
| 10:15 -> 10:45 | Coffee break |
| 10:45 -> 11:15 | The state of the Union |
| | Renaud Soufflot de Magny, Policy Assistant to the Director-General, Directorate-General for Communication, European Commission |
| 11:15 → 11:45 | The General Data Protection Regulation (GDPR) |
| | <i>Isabelle Chatelier</i> , Legal and Policy Officer in the Data Protection Unit, Directorate-General for Justice and Consumers, European Commission |
| 11:45 → 12:15 | Managing migration |
| | <i>Edward Demicoli</i> , Head of Sector, Communication and Media, Directorate-General for Migration and Home Affairs, European Commission |
| 12:15 -> 13:00 | The enhanced role of European Documentation Centres – Examples of good practices |
| | Eva Ramón, EDC Universidad Francisco de Vitoria, Spain |
| | Stefan Bezzina, EDC University of Malta, Malta |
| | Katrin Lück, EDC Saarland University, Germany |
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Chaired by Alessandro Giordani, Head of the Citizens' Contact Unit, Directorate-General for

Georgia Christodoulou, EDC University of Nicosia, Cyprus

Communication, European Commission

Lunch

13:00 -> 14:30

14:30 → 15:15 The Publications Office: An introduction

Dietmar Braun, Head of Sector, Stakeholder Relations Unit, Publications Office of the European Union

European Commission Library and e-Resources: Our tips for searching the library's collection, finding Open Access research and using alternatives to Google

Bo Sørensen, IT Librarian, European Commission Library and e-Resources Unit, Directorate-General for Education, Youth, Sport and Culture, European Commission

Taavi Saarimäki, Librarian, European Commission Library and e-Resources Unit, Directorate-General for Education, Youth, Sport and Culture, European Commission

Coffee break

16:30 → 17:00 An introduction to bulk ordering

Sandrine Scheer-Peton, Stakeholder Relations Unit, Publications Office of the European Union

17:00

17:30 Bulk order Service: User Experiences and User Expectations

Dietmar Braun, Head of Sector, Stakeholder Relations Unit, Publications Office of the European Union

17:30 Conclusions of the day

John MacDonald and Sheona Dorson-King, Moderators

19:00 Networking and dinner

FRIDAY, 23 NOVEMBER 2018

08:30 → 09:00 Registration

16:00 -> 16:30

09:00 → 09:15 Introduction and presentation of the programme for the day

John MacDonald and Sheona Dorson-King, Moderators

09:15 → 09:45 Parallel information sessions (round 1)

Publications for citizens

Benjamin Hagard, Deputy Head of the Citizens' Information Unit, Directorate-General for Communication, European Commission

Communication campaigns of Directorate-General for Communication: InvestEU, EUandME and EUProtects

Carolien Peeters, Corporate campaign Manager, Strategic Communication Unit, Directorate-General for Communication, European Commission

Citizens' Dialogues

Jürgen Frieberger, Information and Communication Officer, Citizens' Dialogues Unit, Directorate-General for Communication, European Commission

10:00 → 10:30 Parallel information sessions (round 2)

Publications for citizens

Benjamin Hagard, Deputy Head of the Citizens' Information Unit, Directorate-General for Communication, European Commission

Communication campaigns of Directorate-General for Communication: InvestEU. EUandME and EUProtects

Carolien Peeters, Corporate campaign Manager, Strategic Communication Unit, Directorate-General for Communication, European Commission

Citizens' Dialogues

Jürgen Frieberger, Information and Communication Officer, Citizens' Dialogues Unit, Directorate-General for Communication, European Commission

10:30 → 11:00 Coffee break

11:00 > 12:00 Group work on 'Challenges for the European debate in the Academic community'

12:00 → 12:45 Feedback on group work in plenary

John MacDonald and Sheona Dorson-King, Moderators

12:45

13:00 Closing address

Marie-Thérèse Duffy-Häusler, Deputy Head of the Citizens' Contact Unit, Directorate-General for Communication, European Commission

13:00 Departure of participants

