

Bavarian Ministry
for Digital Affairs

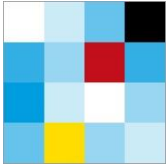


eGovernment Strategy in Bavaria

CZ-EE workshop on E-Governance as a tool in regional and local governance

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Bavaria's parameters

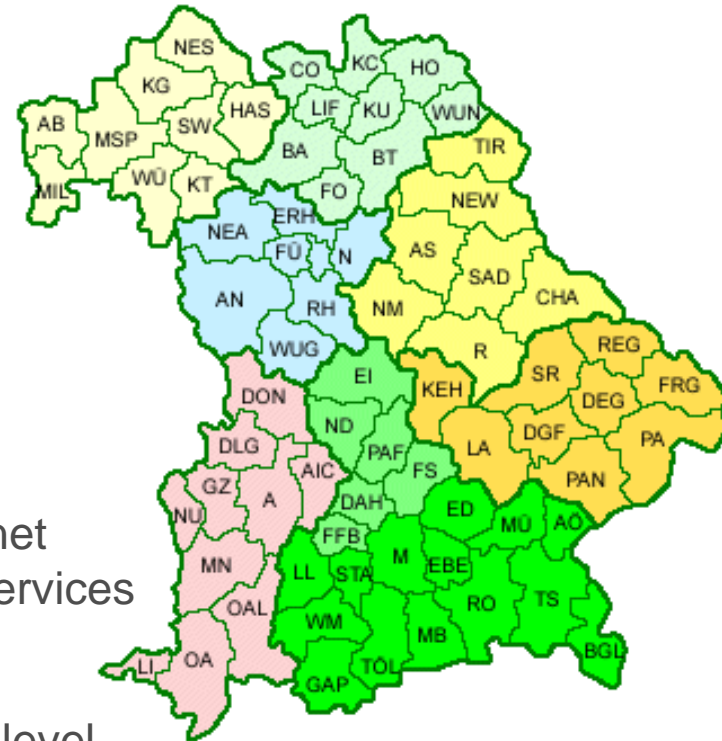
Bavaria

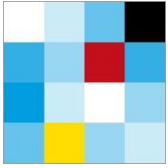
- an area of 70 550 km²
- environ 12.5 million inhabitants
- 7 administrative districts
- 71 counties
- 2134 local authorities

eGovernment

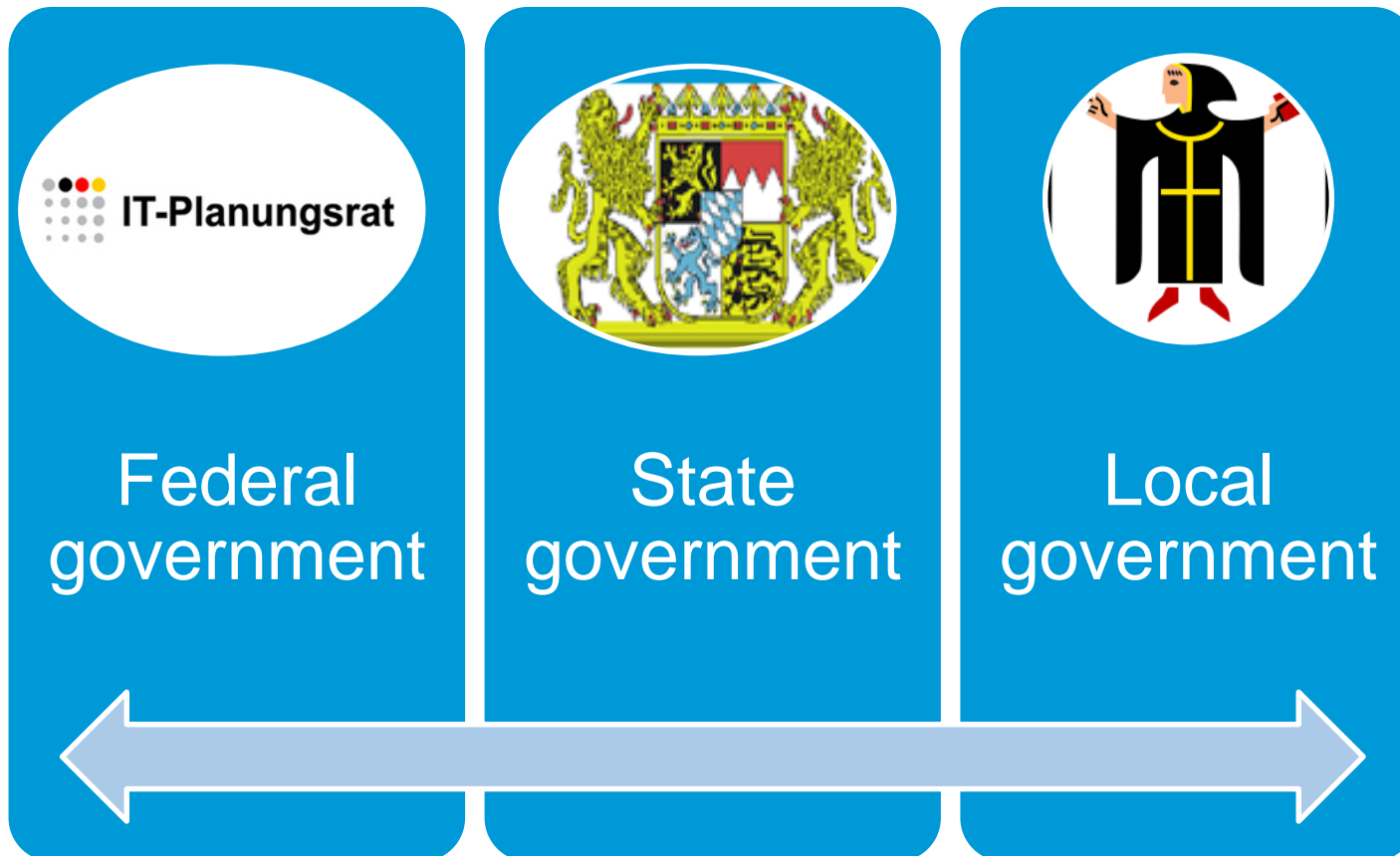
- Program for expansion of broadband/internet
- BayernPortal – increasing administrative services provided online by the State
- eGovernment Act
- Various players on federal, state and local level

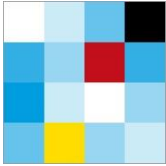
regions in Bavaria



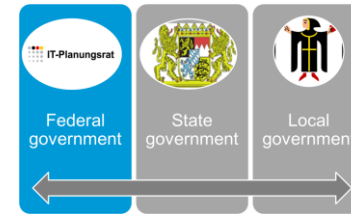


3 main players - with different roles

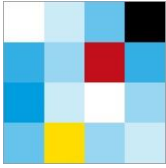




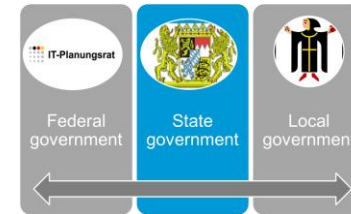
The IT planning council



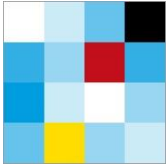
- main body in the Federal Republic of Germany charged with **promoting cooperation** between the local, state and federal levels in the field of IT
- Members: Federal Government, CIOs of the 16 states, Federal Commissioner for Data Protection and Freedom of Information, Association of German Counties, Association of German Cities, German Association of Towns and Municipalities



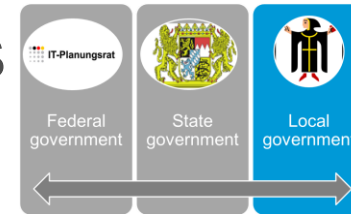
The CIO in Bavarian State Government



- represents Bavaria in IT- and eGovernment-commitees, e.g. IT planning council
- strategic regulations inside the Bavarian public administration
- defines IT strategy, IT standards, directives
- supervises important base- and infrastructural elements
- coordinates central IT acquisitions
- controls IT and regulates budgets in large IT projects



Cooperation with local authorities

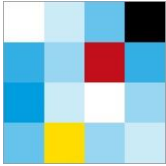


Immense importance of local authorities for eGovernment, as local authorities offer most administrative services for citizens and companies




since 2014 close collaboration between state administration and municipalities for

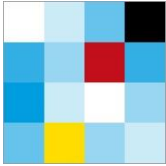
- expansion of eGovernment services and
- digitalisation of administrative services on all levels (state & local)



Federal law for online access

- All administrative services need to be available online till 2022
 - 575 service bundles are defined and categorized into 14 topics
 - Environ 7000 administrative services
- Citizen / company portals need to be available and linked together

 Collaboration between the federal state, the 16 states and the local governments



Bavarian eGovernment strategy

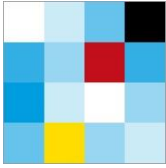
Smart Bavaria (government declaration October 2019)...

- The most important public services should be available online till 2020
- Mobile Government should be pushed

... goes on with the Bavarian eGovernment strategy which defines e.g.

- legal (**Bavarian eGovernment law**)
- technical (standard components, standardization of interfaces, **BayernPortal**) and
- organizational (e.g. **eGovernment Pact**)

conditions for digitalization of all administrative services – jointly with the municipalities



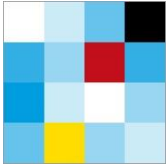
eGovernment Pact

- eGovernment pact between the Free State of Bavaria and leading associations of the municipalities since July 2002
- Cooperation
 - in the development of common technical standards and regulations
 - within IT projects, e.g. Geodata,
 - in terms of IT security
 - in expanding eGovernment - linking up all municipal authorities with the Bavarian eGovernment Portal through interfaces



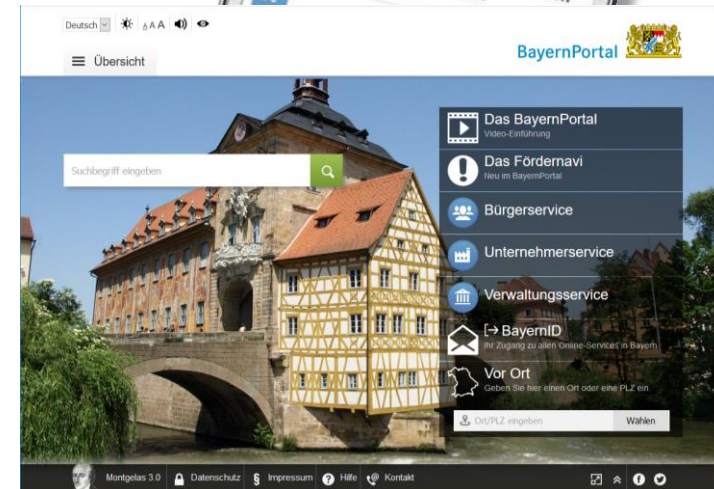
Bayerische Staatsregierung

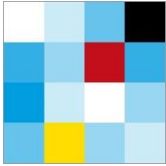




BayernPortal as central eGovernment Portal

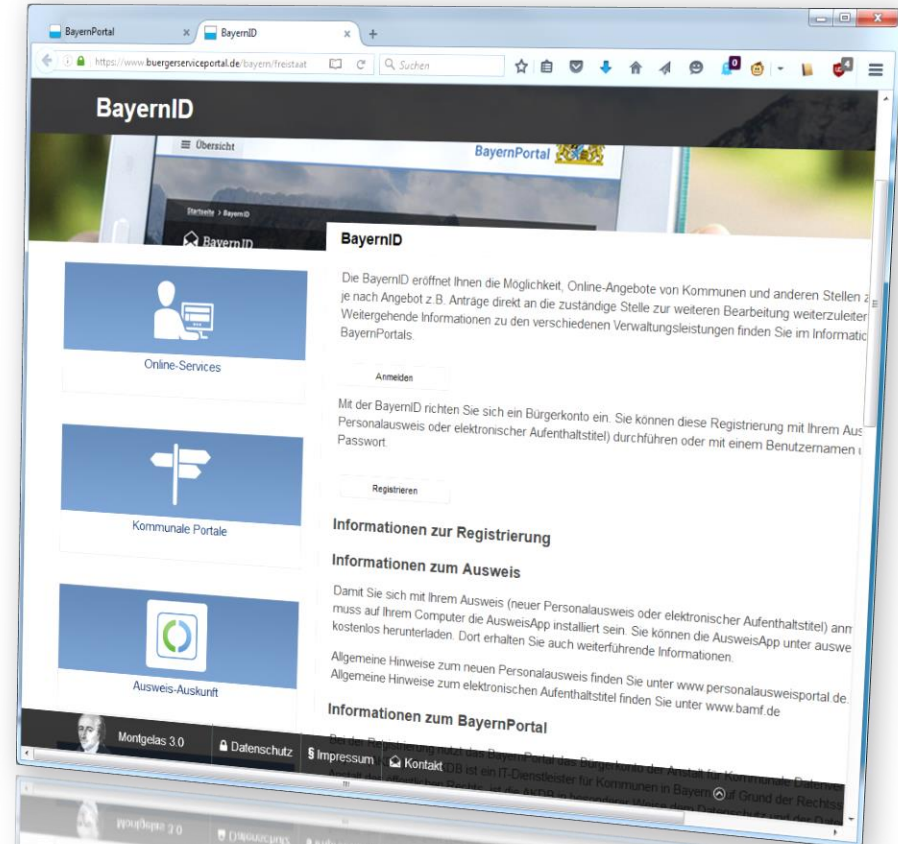
- 1,900 Bavarian municipalities (90 %) with online services
- > 250,000 visitors/month on average
- > 300,000 citizen accounts
- Over 2,600 forms and access to 150 online services
- Environ 20,000 contact partners at the authorities and municipalities

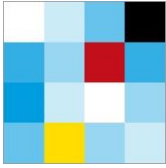




continuous digital processes...
...with an individual service account

- ✓ One access to all administrative services from municipalities and the state authorities
- ✓ Single-Sign-On with Username/Password or with the new passport eID





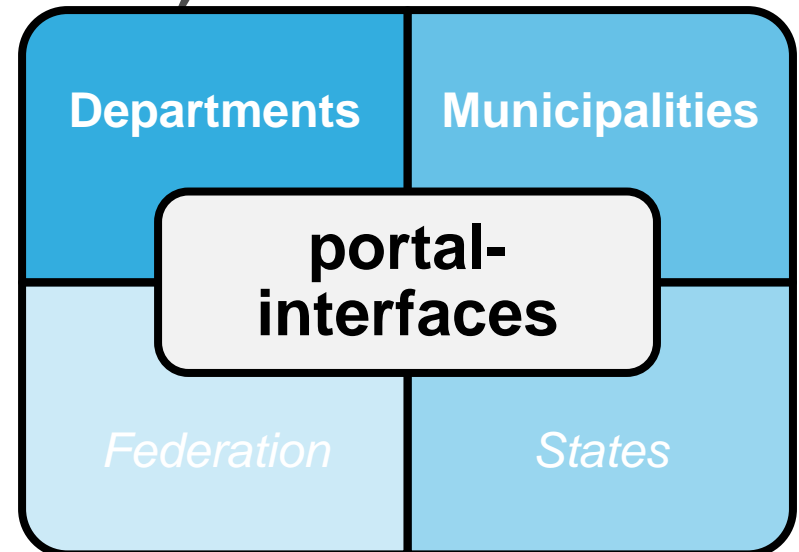
Benefits for municipalities

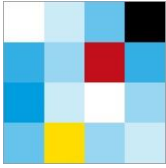
...using eGovernment-base components

Free use of:

- **Identification component (BayernID)**
user identification,
distinguished level of confidence
- **Postbox**
Notes, notifications
- **ePayment**
Direct debit, creditcards, Paypal,...

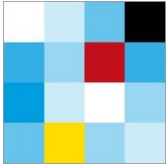
Making us **EU compliant** → **SDG-ready!**





Conclusion

- Cooperation between federal, state and local level is needed in order to create etools across the levels
- The Bavarian state government provides etools for the local authorities
- etools need to convince the local authorities



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Bavaria's Future is Digital

